

SOMPO Holdings' FRESHHOUSE Introduces Remote Action for Insurance Claim Investigations **OPTiM's Smart Glass Expected to Reduce Costs, Time**

TOKYO, Japan (November 17, 2016) - OPTiM Corporation (TSE: 3694), a market leader in Internet of Things (IoT) platforms, announced that SOMPO Holdings' FRESHHOUSE Co., Ltd.*¹ (referred to below as "FRESHHOUSE") will use OPTiM's Remote Action, the world's first*² remote operational work dedicated smart glass. The device will be used for conducting insurance claim inspections of fire damage. These cases will be introduced to FRESHHOUSE by SOMPO Holdings' core enterprise, SOMPO Japan Nipponkoa Insurance Inc.*³ With Remote Action, a single, experienced operator can guide numerous claims investigations, and this is expected to increase the uniformity and consistency, while simultaneously lowering the cost and time of conducting the assessments.

■Background and Results of Using Remote Action

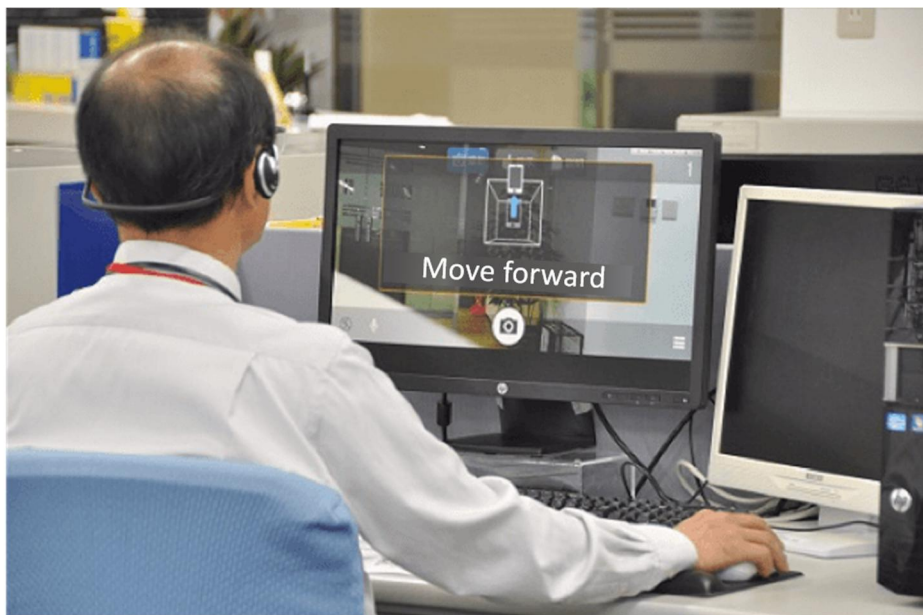
FRESHHOUSE repairs fire damage for customers of SOMPO Japan Nipponkoa, which are both owned by SOMPO Holdings. However, there are cases where specialized knowledge is required, so both more staff and consistent inspection quality is needed.

In those situations, Remote Action will be used. An experienced staff member who has knowledge of insurance claims can work as an operator to remotely support less-experienced staff wearing the smart glass. When a newer staff member is on-site conducting an investigation, they can transmit what they see with the camera in Remote Action to the operator, who is using a PC with the Remote Action software. And then the operator can give both visual and vocal instructions with the software, and those instructions are sent to the Remote Action smart glass in real-time. And then, the operator then prepares a quotation for the repair service. With this process, the SOMPO Japan Nipponkoa will be able to produce quotations more quickly and accurately, and it is anticipated that the time until repairs can be conducted or insurance payout can be issued will be shortened.

■Remote Action in Use



■ Operator Giving Remote Support



■ Future Prospects

Currently, FRESHHOUSE staff are using Remote Action at two offices in Yokohama and one office in Fukuoka. Adoption at all offices nationwide is expected to be completed by September 2017.

■ About SOMPO Holding Group's FRESHHOUSE

FRESHHOUSE is a part of SOMPO Holdings, Inc., one of Japan's major property and casualty insurance companies. FRESHHOUSE is a specialist home remodeling firm with locations in the Chubu and Kyushu regions of Japan, as well as in its primary market of greater Tokyo. It sees its mission as eliminating unease, inconvenience, and discomfort, through high-quality home remodeling services, providing homes in which residents can live in safety, comfort, and peace of mind.

※1 Located in Yokohama, Japan; president: Shu Nakamura

※2 As of August 5, 2015, based on the research by OPTiM and Telepathy Japan. As a smart glass that realizes remote work support without additional apps or solutions, with camera, display and wireless communication features equipped.

※3 Head office located in Shinjuku-ku, Tokyo, Japan; president Keiji Nishizawa

■ About OPTiM Corporation <http://en.optim.co.jp>

OPTiM is a leader in internet-based services that improve its clients' interactions with technology in all aspects of everyday life. Its solutions provide comprehensive IoT management and multi-functional remote communication. Its business partners include NTT, KDDI, Canon and Fuji Xerox. Based in Tokyo, Japan, its corporate motto is, "We make the net as simple as breathing."

【Copyright/Trademark】

※ The corporate names and product names mentioned above are registered trademarks or trademarks.

※ The information presented in this press release is subject to change without notice.

Inquiries

OPTiM Corporate Promotion and Marketing Team

press@optim.co.jp TEL: +81-3-6435-8570 FAX: +81-3-6435-8560

Remote Action website: <http://en.optim.co.jp/remote/remoteaction/>